**Founder Statement**

JETBAY is at the forefront of integrating AI and Big Data to offer a more sustainable and intelligent flying experience. We pride ourselves on delivering solutions that are not only the fastest and most comprehensive but also cost-efficient, ensuring our customers always receive the best service possible.

**Introduction**

Founded in 2020 with headquarters in Singapore and Shanghai, JETBAY has quickly expanded, establishing branch offices in Hong Kong, Beijing and Jakarta. By2026, we aim to strengthen our presence across East and Southeast Asia, with plans to set up offices in major global cities by 2030.

Our team of over 100 professionals brings unmatched expertise, with the management team averaging over20 years of industry experience.

Between 2020 and 2023, our total revenue skyrocketed from USD 43 million to USD 150 million, reflecting an impressive average annual growth rate of 155%.

JETBAY specialises in crafting high-end charter experiences tailored to each client’s unique needs. Using real-time data and advanced algorithms, we seamlessly integrate resources to deliver optimal solutions and set an unmatched standard of excellence in service.

JETBAY is a premier charter technology platform headquartered in Singapore and Shanghai, with regional offices in Beijing, Hong Kong and Jakarta. We provide private, business, pet, cargo, medical, and group charter flight services to clients worldwide. Leveraging AI-driven analytics and an extensive network of partners, we deliver fast, efficient, and competitively priced charter solutions. Today, JETBAY stands as one of the world’s leading charter technology providers, seamlessly connecting global charters through our API.

Specialising in tailored business jet solutions, we offer comprehensive, customised charter services across Asia to meet the unique needs of each client. By integrating real-time data and advanced algorithms, we provide highly competitive charter options and bespoke services that cater to the most discerning clients.

Our commitment to excellence was recognised in 2023/2024 by major media organisations. BRICS Finance named JETBAY the ‘Best Private Jet Charter Service Provider,’ while the Hurun Report awarded us the ‘Best Performance Award for Business Jet Charter Service Provider.’

**Company Statistic:**

Founded: 2020

Developed Popular Routes: 500+

Employee: 100+

Annual Flight Completed: 5000+

Offices Around the World: 5 (Singapore, Shanghai, Hongkong, Beijing, Jakarta)

Partners Worldwide: 1000+

Corporate and Individual Clients: 10,000+

Available Fleet Worldwide: 10,000+

**Company Culture**

Our Vision

JETBAY leverages big data and artificial intelligence to revolutionise private jet charter services, simplifying processes and delivering optimal flight solutions.

Our Mission

JETBAY is dedicated to integrating artificial intelligence and big data to provide advanced, sustainable flight experiences. We prioritise efficiency, comprehensive services, and cost-effectiveness, ensuring every client enjoys an exceptional service experience.

Our Values

At JETBAY, we uphold integrity and innovation, focusing on building long-term partnerships while embedding sustainability into every service we provide.

Corporate Social Responsibility

In recognition of its outstanding performance in business aviation and commitment to sustainable development, JETBAY was honoured with the “Influential Brand in the Business Aviation Industry” and “Carbon-Neutral Digital Pioneer” awards in 2024. By integrating advanced databases and intelligent technologies, JETBAY actively supports the industry’s transition to low-carbon operations.

Environmental Responsibility

JETBAY is widely recognised for its commitment to sustainability and cutting-edge innovation. Leveraging a proprietary database and AI platform, JETBAY optimises flight operations, minimises redundancies, and reduces empty legs. This enhances repositioning efficiency while significantly lowering our carbon footprint, setting a new standard in eco-conscious aviation.

Services Provided by JETBAY:

Business Charter

Leisure Charter

Medevac (JETBAY SOS)

Large Group Charter

Group Charter (Sports and Celebrities Tour)

Helicopter Charter

Cargo Charter

Charter Process

1. ORDER

Enter your travel information and submit your request. Our system will match you with the best aircraft according to your needs.

2. CUSTOMISED PLAN  
Our Private Charter Representative will discuss your needs and tailor an exclusive flight plan. We will recommend the best aircraft at the most competitive rate based on your needs.

3. PAYMENT  
Choose your preferred payment option and securely complete your transaction.

4. TRIP PREPARATION  
We will arrange your cabin, meals, permits and keep you updated throughout the process.

5. ENJOY YOUR TRIP  
Now, it's time to sit back, relax, and enjoy the journey.

**JETBAY’s Competitive Edge**  
JETBAY redefines the chartering experience with its advanced API interface, seamlessly connecting a global fleet and integrating worldwide repositioning resources. Through CRM integration and third-party platform connectivity, we enhance operational efficiency and deliver a superior, streamlined customer experience.

Our commitment to digital transformation ensures fast, efficient, and secure charter services that are fully compliant with industry standards. As a leader in the Asia-Pacific charter market, JETBAY prioritises transparent transactions and rigorous privacy measures, safeguarding client trust and confidence at every step.

Why JETBAY

Global Coverage  
5,000+ charter flights yearly, available 24/7.

AI-Powered Efficiency  
Utilising our proprietary AI system, we accurately find the best aircraft and formulate your flight plan within 1-2 hours.

Uncompromised Safety  
Partnering with trusted experts, experienced pilots, and top-quality aircraft, JETBAY ensures the most reliable service.

Industry Leader  
With over 100,000 satisfied customers and a 99% satisfaction rate, we are at the forefront of the charter industry in Asia.

Comprehensive solutions

Access to worldwide fleet – Expand your options

JETBAY goes beyond single-operator solutions, providing access to a vast range of aircraft and flexible plans. This empowers clients with unparalleled choice and adaptability, ensuring every charter is perfectly tailored to their specific needs.

Competitive Pricing with Dedicated Support - rising above the competition

JETBAY sets itself apart from traditional charter brokers by offering not just highly competitive pricing but also comprehensive support. Our dedicated sales support team is available every step of the way, ensuring personalised assistance and seamless after-sales care. With our experienced professionals and strong market presence, we deliver unbeatable value and a truly client-centric experience.

Our Advantages

Tailored Charter Solutions  
At JETBAY, we specialise in crafting bespoke charter services to meet the unique needs of each client. With a variety of customisable options, our advanced data-driven approach identifies the best global fleets and most competitive prices, offering a fast, seamless booking experience.

Unmatched Pricing Advantage  
By consolidating global repositioning resources, JETBAY significantly reduces operational costs, enabling us to deliver highly competitive pricing without compromising on quality.

Service Excellence  
Service is at the heart of JETBAY. From helping clients choose the ideal aircraft to curating personalised, top-tier dining experiences, every detail is meticulously managed to deliver an exceptional and luxurious journey, all supported by dedicated, professional service.

Privacy Protection  
JETBAY upholds the strictest privacy standards, ensuring that all personal information and travel details are kept confidential and secure.

Comprehensive Global Query System  
Developed for industry professionals, our Global Capacity Query System provides instant access to essential aviation data, including flight availability and regulatory policies, to streamline operations and enhance decision-making efficiency ensuring a personalised and highly efficient service experience for every client.

Flight Management System  
Our cutting-edge order processing platform simplifies workflows by synchronising data in real time, ensuring a personalised and highly efficient service experience for every client.

JETBAY Loyalty Programme  
JETBAY values loyalty and cultivates long-term relationships by offering exclusive rewards, including travel loyalty programmes and periodic client benefits, as a token of our appreciation.

Client-Centric Solutions  
In the event of refunds or itinerary adjustments, JETBAY takes a proactive approach to explore multiple solutions, safeguarding client rights and providing peace of mind.

**Partner with us**

At JETBAY, we build long-term partnerships by delivering solutions that drive business growth and streamline operations. From luxury hotels and resorts to airline partners, automotive brands to banks, travel agencies to other charter brokers, we are the engine to propel your business forward.

Partnering with Brokers and agencies – Focus on What Matters  
JETBAY is more than just a top-tier distribution channel in the charter industry—we’re your reliable partner. By providing comprehensive backend support and simplifying contract processes, we enable brokers to focus on client relationships and business growth, ensuring every client need is met with speed and precision.

Travel, Logistics, and Payment Solutions - comprehensive solutions for your business  
JETBAY is your one-stop solution for travel, logistics, and payment services, designed to simplify operations and boost efficiency. With innovative and reliable support, we become the driving force behind your growth, empowering your business through seamless collaboration and tailored solutions.

Services:  
Business Charter

Experience the pinnacle of luxury and efficiency with our Business Charter. Enjoy tailored solutions for a seamless and comfortable journey, allowing you to fly directly to destinations where commercial flights are unavailable.

Stay productive and make every minute count, focusing on your success while we handle all your travel needs.

Group Charter  
Travel as a team with JETBAY's group charter services, designed to cater to a wide range of group sizes—from 14-seater private jets to large commercial aircraft with hundreds of seats.

We offer cost-effective solutions tailored to your specific needs, whether for a small team business trip or a large corporate event.  
  
Medical Charter  
Recognising the urgency of Medevac services, JETBAY leverages its extensive global connections to swiftly find efficient solutions for your medical transportation needs.

Your safety is our top priority. We pair you with expert medical teams and offer rapid medical transportation solutions to ensure your well-being.

Pet Travel

Planning to bring your husky home to see the Northern Lights? We offer end-to-end pet travel expertise. Leave the worries to us.

JETBAY leads the pet charter market in East and Southeast Asia, with a 60% market share. Spare your fur kids separation anxiety with our Pet Charter service.

Event Charter

Whether you're a celebrity planning a global tour or a passionate football fan eager to experience the World Cup firsthand, JETBAY offers tailored charter services to meet your needs.

Our services cater to various events, providing seamless and luxurious travel for celebrity tours, efficient transportation for sports events, and reliable solutions for concerts, festivals, and more.

Travel Charter

Whether you crave a lavish getaway in the Maldives or an unplanned skiing escapade in Hokkaido, we secure the ideal charter solution tailored to your preferences, ensuring exceptional value for your investment.

JETBAY offers personalised private jet charter services for you, your family, and friends, delivering a one-of-a-kind and customised flying experience.

Medevac

Choose JETBAY Medevac for your air medical transport needs because we offer comprehensive knowledge and expertise in all available aircraft options. With extensive experience in numerous successful medevac missions, we provide:

Extensive Aircraft Network

Our deep understanding of available aircraft ensures we select the most suitable option for your specific medical requirements.

Specialist On-Board Care

Our flights are manned by specialist doctors who deliver personalised medical care tailored to your needs.

Proven Excellence

With a proven track record in safe and reliable air medical transport, we guarantee peace of mind during critical situations.